1. Monitored work performance and quality to maintain standards.
2. Scheduled service calls according to customer location and urgency of need.
3. Trained personnel to align objectives, strengthen competencies and standardize operations.
4. Provided technical support to troubleshoot, repair and maintain operational efficiencies in hydraulic, mechanical and electrical systems.
5. Inspected equipment and processes to reduce maintenance-related downtime incidents and mitigate equipment failures.
6. Identified [Type] problems and potential risks, coordinating appropriate corrective action.
7. Updated and maintained assigned machines per manufacturer specifications.
8. Examined faulty equipment, interpreted reports and analyzed customer complaints to diagnose equipment malfunction.
9. Managed administrative tasks such as maintaining customer service logs and internal service records.
10. Facilitated communication between office personnel, subcontractors and customers.
11. Installed and repaired [Type], [Type] and [Type] equipment on clients' premises.
12. Performed onsite installation, modification and maintenance of systems and equipment.
13. Checked safety practices and integrity of PPE.
14. Coordinated [Timeframe] repairs and maintenance actions for fleet [Type] and [Type] equipment.
15. Recommended design changes, upgrades and replacements to improve systems performance.
16. Investigated and troubleshot [Number] product service issues weekly.
17. Tested equipment performance and demonstrated operation and servicing best practices.
18. Oversaw team of [Number] professionals resolving [Issues], [Issues] and [Issues].
19. Upgraded and modified products and handled special assignments such as [Type] and [Type] assignments.
20. Tested equipment performance and demonstrated operation and servicing of equipment to customer.